

Date of Visit: _____
Name of Facility: _____
Address/Location: _____
Contact Info: _____
Average Online Review: _____

1. Outside the facility

- ___ Location:
 - ___ Near high traffic area
 - ___ Close to family or friends
 - ___ Near favorite shops, areas, church, etc.
- ___ Exterior:
 - ___ Well-maintained (paint, landscaping, sidewalks, windows, etc.),
 - ___ Mobility-friendly (ramps, sidewalk flaws, railing, stairs, etc.).
- ___ Outside Security:
 - ___ Doors easy to open but secure
 - ___ Surveillance cameras
 - ___ Security patrol

2. Lobby

- ___ Appearance:
 - ___ Welcoming décor
 - ___ Pleasant Smell
 - ___ Reasonable Noise Level
 - ___ Easy check-in process.
- ___ Visiting Process:
 - ___ Specific visiting hours
 - ___ Pleasant waiting area
 - ___ Guest Bathroom
- ___ Lobby staff: friendly, polite greeting, attentive, knowledgeable/helpful, etc.

3. Common Areas

- ___ Hallways:
 - ___ Adequate railing
 - ___ Wheelchair ramps
 - ___ Any problematic stairs?
- ___ Furniture:
 - ___ Comfortable furniture
 - ___ Clean common areas
 - ___ Up-to-date décor

- Floors:
 - Lots of residents happy and present
 - Clean and free of obstructions
 - Fall prevention measures
 - Short distances between areas
- Outdoor Areas:
 - Outdoor sitting area
 - Animal area
 - Walking trails
 - Garden
- Additional Rooms:
 - Television room
 - Game room
 - Library, gym
 - Computer room

4. Rooms/ Apartments

- Room Floorplan:
 - Location to important areas (dining room, elevator, nurses station, amenities, etc.)
 - Studio, one-bedroom, two-bedroom options
 - Windows with view
- Room Features:
 - Walk-in closets/ storage
 - Furnished or unfurnished
 - Television, cable, and telephone connections
 - Emergency Alert
 - Private Kitchen
 - Private dining/ entertainment areas
- Bathroom:
 - Private vs. shared bathroom
 - Tub or shower
 - Safety handrails
 - Emergency alert, etc.

5. Basic Services

- Meal options:
 - Dietary or allergic restrictions
 - Choices for medical conditions
 - Flexible eating schedule
 - Religious preferences
- Medication management
 - Daily or weekly frequency

- Refills and communicates with doctors
- Medication storage
- Frequent health screenings/ doctor's visits
- Housekeeping
 - General cleaning weekly, biweekly, or monthly
 - Linen Services
 - Animal services

6. Activities and Programs

- Clubs and Hobbies
 - Various clubs: book club, scrapbooking club, knitting club
 - Classes: computer classes, art classes, etc.
 - Games: board games, videogames, bingo, poker night, etc.
- Physical Activities
 - Yoga, aerobics, etc.
 - Swimming
 - Dance classes
- Events
 - Cookouts, ice cream socials, parties, theme nights
 - Family nights
- Outside entertainment:
 - Transportation to movies, dinner, shopping, etc.
 - Transportation to errands, appointments, etc.
- Pet-friendly:
 - Allows personal pets
 - Animal-assisted therapy
 - Community provided pets
 - Pet care services
 - Fenced outside area

7. Staff and Important Information

- Staff
 - Residents-to-staff ratio
 - How many LVN, RNs, CNAs, and personal attendants?
 - Individually assigned to residents?
- Licenses and regulations
 - Licenses posted with inspections reports
 - Any complaint reports?
 - Evacuation procedures/routes
- Specialty services:
 - Memory care
 - Rehabilitation/ physical therapy